



OUR 100% CUSTOMER SATISFACTION GUARANTEE: We sell quality merchandise and we stand behind what we sell. We value your business and we want you to be 100% happy with everything you order from us.

That's why we offer a 100% Customer Satisfaction Guarantee. It means that within 30-days of purchase, you may return any item for a full refund (less shipping), provided you send it to us in its original packaging, in "like-new" condition, not used or altered or damaged in any way, and without any missing components. This offer applies to every item we sell unless it is specifically marked otherwise, e.g., non-returnable, close out, clearance, or all sales final.

TO RETURN AN ITEM: Please fill out the form below completely and clearly, and then make a copy for your records. Send this form in with the items you are returning. We **highly** recommend that you pack your items snugly and securely so they are not damaged during shipment. You should also insure your shipment for its full value and keep your tracking number on file, as we cannot be responsible for items lost or damaged in shipment. Please allow 2 to 4 weeks for your returned item(s) to be inspected and for a refund to be issued. Credit card purchases will be refunded to the original purchaser's card only. Check, cash, or money orders will be refunded by a check.

RETURN MERCHANDISE AUTHORIZATION

Customer Billing Information:			
First Name, MI:		RMA #:	
Last Name:		Day Phone:	
Address:		Evening Phone (opt):	
City/State		Fax (opt):	
Zip:		Email Address:	
Item(s) to Return:			
Item	Qty	Item Name	Reason (may continue on back or on separate page)
1.			
2.			
3.			
4.			
5.			
Return Shipping Information:			
Keyless Entry Locks		Phone: 630.955.9512	
Suite 200		Fax: 630.955.9501	
25W231 Oldham Rd.		Email: lockorders@keylessentrylocks.com	
Naperville, IL 60563-1589 USA			
Internal Use Only:			
Date Received:	Refund Date:	Processed by:	
Condition:	Refund Amount:	KDL Check #	
Notes:			